

Property

Our specialist subject

With extensive local knowledge and experience, Savills should be your first call

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Lost Time



MARK BURLAND
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If your people can't work effectively when they're out of the office, what's it costing your business?

Lost time : Those lost hours start piling up as soon as we leave our desks, and they quickly add up to a lot more than wasted time. Whether it's your business travellers who are always out and about, or employees who have the occasional meeting away from their desk or off site, being out of touch is bad news for your business.

Customer expectations for responsiveness have never been so high, and 41% of businesses say that speed of response has become more important in the past year.**

Did you know?

- 28% of businesses expect a response within just one hour (a year ago businesses said they were happy to wait three times that long)**
- Not responding to potential new business enquiries could cost your business over £20,000 per occurrence**
- 70% of businesses say they are likely to have less trust and confidence in an organisation that doesn't help its people stay in touch while on the move**

Can you afford for your staff to be out of the loop?

As the pioneer of the UK legal expenses insurance market, DAS has remained at the forefront of the industry by providing innovative legal expenses and assistance solutions. Therefore it was only natural that the company demanded a similar level of innovation and service when choosing their communication providers.

The addition of Vodafone mobile broadband and BlackBerry mobile email to their Vodafone Business plan has satisfied the company's communication requirements now and into the future. These services have allowed DAS to increase the connectivity and productivity of their staff by enabling them to respond instantly to queries and opportunities in situations away from the office.

**Source: Vodafone Critical Response Time Index 2009 – commissioned annually by Vodafone and carried out by Opinion Matters.

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